

TIMBER PINES COMMUNITY ASSOCIATION

COMMUNICATION OPTIONS

Association News Channel 95/732

Timber Pines broadcasts Association, Committee & Club news on the internal communication channel. Board meetings and Workshops are broadcast live and also rebroadcast after meeting date. This channel is only available to Bright House Cable TV subscribers.

⇒ Analog customers may tune in to channel 95 and digital customers may tune in to channel 732.

Bulletin Boards

Various bulletin boards are available for residents to view information regarding Association, Committee & Club events.

⇒ Golf Event flyers may be viewed at the bulletin boards located at both pro shops.

⇒ Association, Committee and Club event flyers may be viewed at the bulletin boards at the Lodge.

⇒ Association flyers may also be viewed at the bulletin board at the Performing Arts Center.

Capsure

Capsure is utilized by residents and staff for communicating with the three security access gates. It allows users to enter visitor information electronically.

⇒ Capsure is accessed by going to <https://timberpines.capsure.com>.

⇒ Username is your member number.

⇒ Passwords are available at the Front Desk or Administration or by calling the IT office at 666-8129.

CodeRed

Voice call, email, text and TDD communication are sent out via the CodeRed system. Calls are made to publicly listed numbers by map location. An Automatic Weather Warning system is in place and will notify you based on geographic location.

⇒ Residents can “opt-in” to this program by signing on to the Timber Pines website and clicking the link on the Member Central page to register.

⇒ Residents may also complete a sign up form available in Administration.

E- Mail

Timber Pines sends out general information as well as important announcements via email.

⇒ Residents may register to receive information via email. Sign on to the Timber Pines website, on the Member Central page, click on the blue Sign Up Today button to register. If you signed up for the Friday Flash you are signed up for email notifications.

⇒ Meetings are video taped and broadcast live on channel 95/732.

⇒ DVD's are available to check out from Administration 48 hours following the meeting.

⇒ The Board Meetings are available for viewing on the Timber Pines website. After logging in, on the Member Central page, point to Meetings then Videos in the left hand navigation bar and click the desired video.

Facebook

Timber Pines utilizes Facebook to post pictures, videos and text information. Facebook is used for Timber Pines to promote the community in a social media atmosphere.

⇒ Find Timber Pines Community Association on Facebook at <http://facebook.com/timberpines>

Forms

There are various forms available to Timber Pines to conduct many types of business transactions and requests.

- ⇒ Hard copies of all forms are available in Administration and at the Lodge front desk.
- ⇒ Various forms are available on the Timber Pines website under About Us/Official Documents/Forms and may be printed, completed and hand delivered to the Administration office.

Friday Flash

The Friday Flash is a weekly publication that comes out every Friday. It highlights Association information and news from the Board and management.

- ⇒ Hard copies are available for pick up from the Lodge, Performing Arts Center, Country Club and both pro shops.
- ⇒ Residents may register to receive the Friday Flash via email. Sign on to the Timber Pines website, on the Member Central page, click on the blue Sign Up Today button to register.
- ⇒ The Friday Flash is posted on the Timber Pines website for online viewing, on the Member Central page, click on Friday Flash in the Quick Links box.

Information Center

The Lodge, Performing Arts Center and Country Club all display information centers where various flyers can be found highlighting the Association events available to the residents.

- ⇒ These information centers can be found in the lobby of each building.

Instagram

Timber Pines utilizes Instagram as a means of promoting the community. Pictures/posts may be viewed here as well.

- ⇒ Search for Timber Pines Community Association on Instagram.

Meetings

Monthly Board of Director meetings are open to all residents. Agenda information is posted in advance on the Lodge bulletin boards and on the Timber Pines website. All residents are welcome to attend. Meeting dates and times are broadcast on channel 95/732, are listed in the monthly newsletter calendar and in the Friday Flash.

- ⇒ Board of Director meetings are held the first Monday of the month in the Performing Arts Center at 7pm.
- ⇒ Board of Director Workshops are held the third Wednesday of each month in the Performing Arts Center at 1pm.

Monthly Newsletter

The monthly newsletter is a periodical that highlights management information and events. Announcements from committees, clubs and classes are also listed in the newsletter. A monthly calendar may be found in the newsletter as well as the Country Club event calendar. Vendor advertising may be found in the center pages.

- ⇒ Copies of the monthly newsletter can be found at the Lodge and PAC front desks.
- ⇒ An electronic copy is also found on the Timber Pines website for online viewing, on the Member Central page, click on News in the left hand navigation bar and pick the desired newsletter.
- ⇒ Residents who are out of town and would like a copy mailed to them may bring self stamped envelopes indicating the month desired, to the Lodge front desk.

Website - (<http://www.timberpines.com>)

The Timber Pines website provides information available to residents by signing in with a user name and password. Flyers, videos, forms, news, meeting minutes, agendas, menus, activities, classifieds and more is posted. Information is also available to the public with a limited selection of topics.

- ⇒ Residents sign on to www.timberpines.com. First time users must complete the Member Registration information to create a username and password.